

Thursday 14th November 2013	ITEM: 11
Thurrock Health and Well-Being Board	
SOUTH WEST ESSEX HEALTH SYSTEM URGENT CARE RECOVERY AND IMPROVEMENT PLAN 2013/14	
Report of: Tania Sitch (Service Manager – Adult Social Care) and Phillip Clark (Commissioning Manager - Thurrock CCG) To be presented by Ceri Armstrong	
Accountable Director: Roger Harris – Interim Director Adults	
This report is: Public	
Purpose of Report: To present the above Plan and make members aware of its contents	

EXECUTIVE SUMMARY

It is an NHS England requirement for all health systems, with development monitored and supported via the Area Team to have in place a recovery plan.

The plan (appendix 1) sets out the approach the Basildon, Brentwood and Thurrock (South West Essex) health system will take to deliver our core objectives of ensuring that everyone who needs urgent care in our area receives a safe service that meets the standards set out in the NHS Constitution.

The plan set out the challenges and QUIPP initiatives that have been identified to respond to increased demands on services and reduced funds to respond to these. Improvement plans are set out and how

The plan (as an appendix) also sets out the multi agency escalation plan for times of surge in capacity.

The document requires the sign off of all partners (refer to Appendix 1, page 65) which require the Health and Well-being board to agree.

1. RECOMMENDATIONS:

- To receive the report and note its contents and confirm agreement with the plan.

2. INTRODUCTION AND BACKGROUND:

2.1 The Urgent Care Recovery and Improvement Plan has been devised following a requirement from NHS England for South West Essex to evidence how it is going to provide a system wide recovery for current demands. This is a 'whole system' plan and there is an expectation that every part of the SW Essex System will take responsibility for delivering not only their part, but will work collaboratively to support other system stakeholders to ensure improvement in the quality and provision of urgent and emergency care services for the population of SW Essex.

From a governance point of view the Plan is overseen by the Urgent Care Programme Board and into the Essex System-Wide Meeting for Providers and Commissioners, an executive level meeting with a membership of Essex Accountable Officers and Chief Executives.

The plan goes into detail of the new initiatives and enhancement of current projects that will impact on the local health and social care economy.

3. ISSUES, OPTIONS AND ANALYSIS OF OPTIONS:

3.1 Not applicable

4. REASONS FOR RECOMMENDATION:

4.1 A requirement of the plan is the agreement of the Health and Well-Being Board.

5. CONSULTATION (including Overview and Scrutiny, if applicable)

5.1 Not applicable

6. IMPACT ON CORPORATE POLICIES, PRIORITIES, PERFORMANCE AND COMMUNITY IMPACT

6.1 The initiatives identified in the recovery plan will lead to improved management of capacity challenges at BTUH. A number of the initiatives focus on admission avoidance and supporting people to return home following discharge from the hospital. This will lead to improved pathways for people in the Community and improved performance in all partner organisations.

7. IMPLICATIONS

7.1 Financial

Implications verified by: **Sean Clark**
 Telephone and email: **01375 652010**
sclark@thurrock.gov.uk

The purpose of the SW Essex Urgent Care Recovery and Escalation Plan is to ensure that the whole system can work together to minimise and control pressure on urgent care services. Minimising and controlling pressure on the system will mean that financial pressure is also controlled. The financial risk of the measures contained within the Plan not being implemented or not reducing demand, is the potential for additional unplanned spend - e.g. within community and social care. The implementation of the Plan and any pressure in the system likely to result in additional unplanned spend will be closely monitored as part of existing arrangements put in place.

7.2 Legal

Implications verified by: **Dawn Pelle**
 Telephone and email: **020 8227 2657**
dawn.pelle@bdtlegal.org.uk

There are no legal implications noted in this report.

7.3 Diversity and Equality

Implications verified by: **Samson DeAlyn**
 Telephone and email: **01375652472**
Sdealyn@thurrock.gov.uk

There are no diversity implications noted in this report.

7.4 Other implications (where significant) – i.e. Section 17, Risk Assessment, Health Impact Assessment, Sustainability, IT, Environmental

None

BACKGROUND PAPERS USED IN PREPARING THIS REPORT (include their location and identify whether any are exempt or protected by copyright):

- BTUH Urgent Care Plan
- QIPP for Basildon and Brentwood
- QIPP for Thurrock
- Care for Frail Elderly People in SW Essex Strategy
- Urgent Care Recovering and Improvement Plan TOR

- East of England Ambulance Service Urgent Care Plan
- Urgent Care – The Primary Care Response
- NELFT Major Incident Plan
- Reporting protocol for ambulance divert requests
- Surge Capacity Management Plan
- SW Essex Urgent Care Escalation Plan
- BTUH Escalation Policy
- Letter on Assurance Delivery on BTUH
- CCG EPRR Policy
- NHS Winter Pressures Money Application

APPENDICES TO THIS REPORT:

- Appendix 1 – Urgent Care Recovery and Improvement Plan

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